



FIELD SERVICE TECHNICIAN – DRONE LOGISTICS (M/W/D) - TEXING, AT

Location: Texing, Austria

Employment Type: Full-time

Start Date: Immediate

ARE YOU READY TO EMBARK ON A JOURNEY WITH JEDSY?

At Jedsy, we are driven by innovation and progress. As a leader in advanced drone logistics, we are transforming the landscape of aerial services. Our mission is to stay at the cutting edge of technology, continually enhancing our processes and services. We are a fast-growing and scaling startup, offering our employees many opportunities for career growth and development. We are looking for a dedicated **Field Service Technician – Drone Logistics (m/w/d)** to join our dynamic team, thrive in an innovative environment, and contribute significantly to our success.

YOUR MISSION:

As a **Field Service Technician – Drone Logistics** at Jedsy, you will be responsible for the assembly, installation, maintenance, and repair of our medical delivery drones, mailboxes, and production equipment. You will serve as the first responder for all drone-related maintenance and customer inquiries, ensuring seamless operations and high customer satisfaction. In cases where drones cannot operate due to adverse weather conditions, you will be responsible for organizing the delivery of blood samples by car.

KEY RESPONSIBILITIES:

1. ASSEMBLY AND MAINTENANCE OF DRONE & MAILBOX

- Assembly of mailboxes and components
- Install and maintain mailboxes for drone deliveries
- Perform scheduled and unscheduled maintenance on drones
- Conduct regular inspections and carry out minor repairs
- Handle emergency maintenance in case of malfunctions

- Document maintenance activities and provide reports

2. INTERNAL TECHNICAL SUPPORT

- Independent assembly within the company as well as autonomous installation at the customer's site
- Troubleshoot issues related to drones, mailboxes, and IT systems
- Support pilots and operators with technical troubleshooting
- Analyze errors and coordinate with developers when necessary

3. EXTERNAL SUPPORT (CUSTOMERS & PARTNERS)

- Act as the primary point of contact for customers and the operations center regarding drone flights and maintenance issues
- Answer technical questions from hospitals and laboratories
- Assist external partners (e.g., hospitals, labs) with technical and administrative inquiries
- Coordinate with external service providers, such as electricians for installations

4. ADDITIONAL TASKS RELATED TO 3D PRINTING (WITHIN COMPANY)

- Production, post-processing, quality inspection, and packing of 3D-printed components
- Scheduled and unscheduled maintenance of 3D-printers and post-processing equipment

REQUIREMENTS:

- Hands-on technical experience
- Structured and organized with excellent problem-solving skills
- Valid driver's license
- Professional and clear communicator
- Reliable and committed to operational excellence
- Proficiency in **German, both spoken and written**
- Proficiency in **English is beneficial**
- Proficiency in other European languages (*not required, but appreciated*)
- Electrical education (*electrical apprenticeship, HTL – electrical engineering*) (*not required, but appreciated*)

WHAT WE OFFER:

- Young dynamic team
- Flexible working hours

- A rapidly growing high-tech company backed by an impressive network of investors and partners
 - The opportunity to directly influence the future of unmanned aviation
 - A fast-growing startup environment with many career development opportunities
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OUR DIFFERENCES MAKE US STRONGER

At Jedsy, we believe in the power of diversity. We promote equal opportunities, trust, and the voice of every team member. As innovators in air mobility, we recognize that change begins within our teams. **Join us and take off with an amazing team!**

READY TO JOIN THE JOURNEY? BUCKLE UP AND APPLY NOW!

For submitting your application please visit www.jedsy.com/blogs/jobs.

